

### A.1. INSTALACIÓN DEL X-LITE

**PASO 1:** Para descargar el softphone de X-lite debe ir a <u>http://www.cotas.com/telefoniafija/descargas/X-Lite.zip</u> y hacer clic en el archivo "X-LITE".



#### PASO 2: Debe hacer clic en "I Agree".

WinZip	×			
THE ARCHIVE UTILITY FOR WINDOWS				
THANK YOU FOR TRYING WINZIP!				
This is a fully functional unregistered version for evaluation use o	only.			
The registered version does not display this notice.				
You can order the registered version online, by phone, or by mail. Immediate online delivery is available from www.winzip.com.				
<u>V</u> iew Evaluation License Enter <u>R</u> egistration Code				
I understand that I may use WinZip only for evaluation purposes, subject to the terms of the Evaluation License, and that any other use requires payment of the registration fee.				
L (I Agree) Quit Ordering I	nfo			
Days Using WinZip: 78 Total Archives Opened:	104			
21-day evaluation period has expired				



PASO 3: Hacer doble clic en Instalador\_X-Lite.exe.

🗐 V	VinZip (	Unregist	tered) - Ins	talador_X	-Lite.zip		L	
File	Actions	Options	Help					
3	2	1	<b>()</b>	<b>()</b>	1	<b>@</b>	<b>@</b>	<b>ම</b>
P	Vew	Open	Favorites	Add	Extract	View (	CheckOut	Wizard
Nam	1e				Me	odified	Size	e Ratio
Ć	nstalador_	X-Lite.exe	D D		22	:/04/2009 1	9.423.64(	O 0% ⊊
<								>
Select	ted 0 files	, 0 bytes		Total	1 file, 9.203	KB		0 0 //

PASO 4: Una vez descargado el archivo se ejecuta, haciendo clic en "Next".







#### PASO 5: Seleccionar "I accept the agreement" y luego hacer clic en "Next".

jo Setup - X-Lite	
License Agreement Please read the following important information before continuing.	
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.	
COUNTERPATH END USER LICENSE AGREEMENT	*
This is a legal agreement ("the Agreement") between you and CounterPath Solutions, Inc. ("CPSI"). This Agreement pertains to your use of the CPSI software, technology, programs, documentation and updates which are provided to you by CPSI (collectively, "the Software"). Please carefully read the terms and conditions below. If you do not agree to the terms of this Agreement, DO NOT click the "I Accept" button. By clicking on the "I Accept" button, you are consenting to, and agreeing to be bound by, the terms of this Agreement.	×
O I accept the agreement	
O I do not accept the agreement	
< Back Next > 0	Cancel

PASO 6: Elegir la carpeta donde se quiere instalar x-lite y luego hacer clic en "Next".

🗗 Setup - X-Lite
Select Destination Location Where should X-Lite be installed?
Setup will install X-Lite into the following folder.
To continue, click Next. If you would like to select a different folder, click Browse.
C:\Archivos de programa\CounterPath\X-Lite Browse
At least 22.2 MB of fees tick serves is required
At least 22,2 Mb of free disk space is required.
< Back Next > Cancel



**PASO 7:** Seleccionar "Create a desktop icon" y "Launch the application when Windows starts" y luego hacer clic en "Next".

🔂 Setup - X-Lite 📃 🗖 🔀
Select Additional Tasks Which additional tasks should be performed?
Select the additional tasks you would like Setup to perform while installing X-Lite, then click Next.
Additional icons:
Create a desktop icon
Create a Quick Launch icon
Launch options:
Taunch the application when Windows starts
< Back Next > Cancel

**PASO 8:** Esperar que el instalador copie los archivos necesarios.

jo Setup - X-Lite
Installing Please wait while Setup installs X-Lite on your computer.
Extracting files C:\Windows\Temp\is-NK7F9.tmp\50comupd.exe
Cancel



#### PASO 9: Hacer clic en "Finish".



Al finalizar la instalación del softphone, seguidamente aparece en la pantalla en la siguiente figura





# A.2. CONFIGURACIÓN DEL X-LITE

Para la configuración del X-lite, le saldrá el recuadro que aparece en la siguiente grafica. Debe clic en "**Add**".

Enabled	Domain	Username	Display Name	( Add)
				Remove
				Properties
				Make Default

Si el recuadro no aparece, favor ir al Show Menu (flecha hacia abajo) del softphone, y elegir "Sip Account Setting" con un clic.





Aparecera una ventana donde debe configurar los datos recibidos vía email. Ellos son:

- *Número de la líne@net* (Username y Authorization user name)
- **Contraseña** (Password)
- **Proxy** (Domain)

Estos datos deben ser bien llenados en la siguiente figura. Una vez introducidos, debe hacer clic en "Aceptar"

Properties of Account 1	$\overline{\mathbf{X}}$
Account Voicemail Topology	Presence Advanced
User Details	
Display Name	Presidencia
User name	3870000
Password	•••••
Authorization user name	3870000
Domain	200.119.223.228
<ul> <li>Register with domain and r</li> <li>Send outbound via:</li> <li>domain</li> <li>proxy Address</li> </ul>	receive incoming calls
Dialing plan	#1\a\a.T;match=1;prestrip=2;
	Aceptar Cancelar Aplicar



En la pestaña de Voicemail destiquear Check for Voicemail.

Properties of Account 1
Account Voicemail Topology Presence Advanced
Check for voice mail
Number to dial for checking voicemail
Number for sending calls to voicemail
Send calls to voicemail if unanswered for 0 seconds
Forwarding
Always forward to this address
Forward to this address when busy
Aceptar Cancelar Aplicar



En la pestaña de *Topology*, debe destiquear Enable ICE y seleccionar Use local IP address. Luego hacer clic en "Aceptar"

Properties of Account 1	
Account Voicemail Topology	Advanced
- Firewall Traversal	
IP address	
O Discover global addres	5
Ouse local IP address	$\geq$ $ $
STUN server	
<ul> <li>Discover server</li> </ul>	
O Use specified server:	
Enable ICE	
Port used on local computer -	
Manually specify range:	0 - 0
- YTuppels	
	Never
Ose Ardineis	
Server address	
Use SIP user name and pa	assword
Username	
Password	
	Aceptar Cancelar Aplicar



En la pestaña de *Advanced*, ponerle 300 y hacer clic en "Aceptar"

Properties of Account 1					
Account Voicemail Topology	Presence Advanced				
Register Settings					
Reregister every	300	seconds			
Min. time	20	seconds			
Max, time	180	seconds			
Advanced Options					
Send SIP keep-alives	🔽 Use rport				
Enable session timers	Default session time 60	seconds			
Session Timer Preference	None				
	Aceptar Cancelar	Aplicar			



Le apararecerá la siguiente figura.

s	IP Accou	ints				×
	Enabled	Acct #	Domain	Username 3870000	Display Name	Add
			200.113.225.220	5010000	rrostoricia	Remove
						Properties
						Make Default
						Close

Después de haber llenado los datos se cierra la ventana haciendo clic en "**Close**". Este proceso tomará aproximadamente unos 5 minutos.

Una vez configurada, le aparecerá el softphone habilitado, así como en la siguiente figura.





Si por alguna razon no pudiera activar su línea introduzca los datos nuevamente

Si aún no se activa su cuenta, favor ir al *Formulario de Soporte Técnico* para hacer el reclamo.

Si tuviera algún reclamo puede llenar el formulario de *<u>Reclamos</u>*.

Si desea información acerca del servicio, favor enviar un correo a <u>lineanet@cotas.com.bo</u> o ir al *Formulario de Información*.